





# Industry is...

- Outsourcing
- Consolidating suppliers
- Inviting on-site services
- Divesting non-core assets, being owned/operated by an outside supplier





# Industry is...

- Investing in waste minimization/ resource recovery
- Viewing environmental compliance as economically-driven, v. regulatorydriven
- Seeking access to new technologies

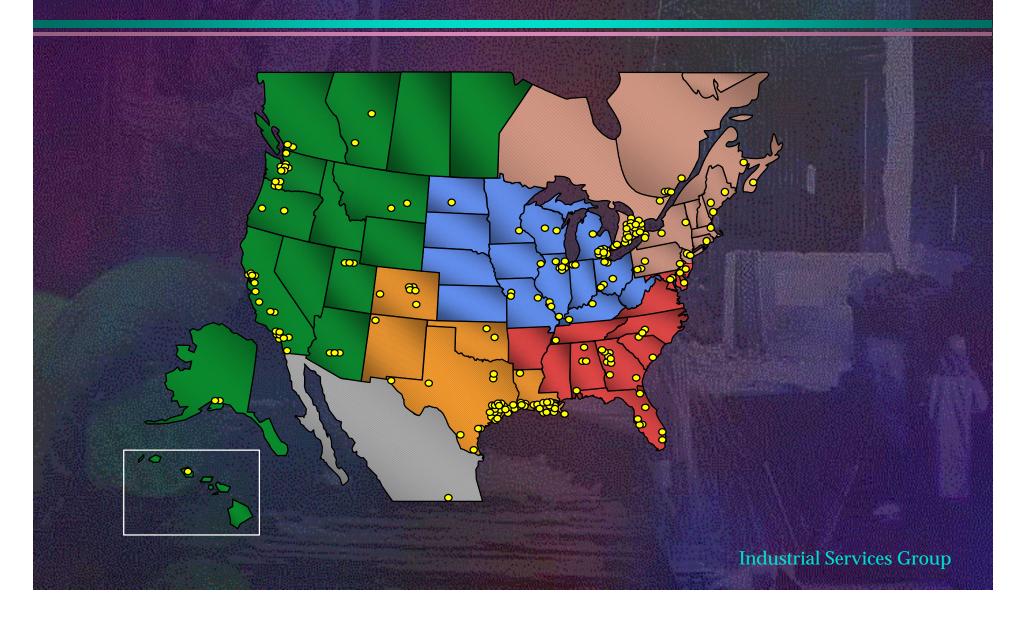
## A Combination That Will Create Powerful Synergies



# Philip's Industrial Services Group

- Philip By-Products Recovery Group
- Philip Environmental Services Group
- **Allwaste**
- Serv-Tech





## Building On Our Combined Strengths, Expanding Our Opportunities



- a ALLIES® Approach (customer-intimate relationships)
- Operational Excellence
- Safety Excellence
- Environmental Excellence

## Philip's Vision



Helping customers

attain a

competitive

advantage in a

global market.



# Philip's ALLIES® Program



Allows customers to
outsource critical support
functions, so they can focus
on their core businesses.

# **ALLIES**<sup>®</sup> Benefits



Tangible **Bottom-Line** Results **Industrial Services Group** 

## **The Total Cost Equation**



Contractor cost to provide service Cost to procure service Downtime Handling process by-products **Process efficiency Industrial Services Group** 

## **Safety Excellence**



Safety is an integral part of the service Philip delivers



## **Safety Excellence**



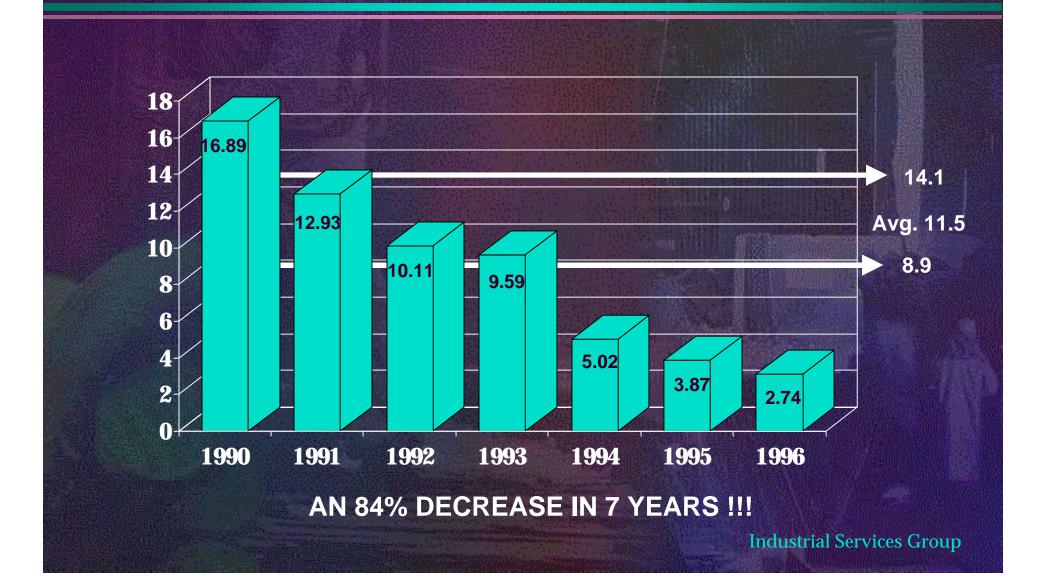
Skill (25%) Attitude (65%)

Knowledge (10%)

Philip stresses accident prevention. Accident prevention is an attitude.

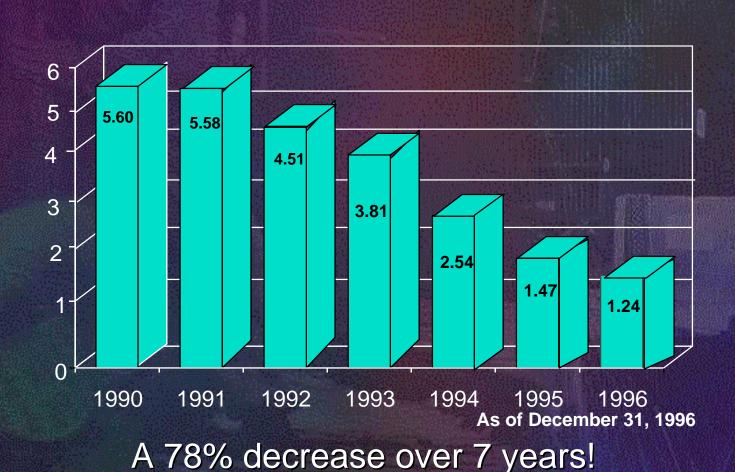
## OSHA Recordable Incidence Rate, Calendar Years 1990-1996





## Compensable Injury Incidence Rate, Calendar Years 1990-1996





# The Safety Benchmark



## NCCI EMRs

1997

Philip

.79

Allwaste

.72

Serv-Tech

.71

## **Environmental Excellence**



- Recovering valuable raw materials is the focus; disposal is only a last resort
- Maintaining the highest compliance standard in the industry

Regulatory Affairs Group reports directly to the CEO and BOD

Continuous self-evaluation

Independent, third-party reviews of TSDFs

### **Environmental Excellence**



Membership in CMA's Responsible Care® Program

Stream lined facility approval process



### **Environmental Excellence**



- 1. Elimination of long-term risks associated with disposal.
- 2. Recovery of valuable raw materials, reduced costs and "greening" of other products.
- 3. Reduction of time required for customers' facility review.

## A Comprehensive, Integrated Service Offering



#### Environmental Services

Decommissioning & Remediation
On-site Waste Management
Waste Processing
Transportation
Emergency Response
Water/Wastewater treatment
Analytical Services

#### Maintenance Services

Industrial Cleaning
Civil Maintenance
Turnaround & Mechanical Services

Container and Water/ Wastewater Services

#### By-Products Treatment & Recovery

Transfer & Treatment

- Organics
- Inorganics

Supplemental fuels blending Solvent distillation/recovery

Other Plant Services

One Source, Smarter Solutions, More Opportunities to Improve Client Profitability



PHILIP SERVICES